GOLF MEMBERSHIP GUIDELINES

CLASSIFICATIONS

- Conqueror and Explorer Memberships include unlimited use of golf amenities, tennis, pickleball, fitness center, and the Oro Valley Aquatic Center.
- Sunset, Weekener, and Junior Memberships are golf only and do not include access to the tennis, fitness, etc.

MEMBERSHIP ENROLLMENT

- Persons who desire to sign up for golf membership at El Conquistador Golf must comply with the following requirements:
- Complete and sign the Golf Membership Enrollment Form and Agreement.
- Upon enrollment of membership, the member agrees to be bound by all terms and conditions of membership and the terms of these Member Guidelines as they may be amended from time to time.
- Members understand and agree that golf memberships are an annual, auto-renewing, 12-month commitment, unless otherwise stated in writing.

RECORDS AND PROCEDURES

- Membership grants no right to govern, control, or influence the affairs of El Conquistador or its facilities or activities.
- No member may sell, transfer, or assign his or her membership. Memberships are non-transferrable.
- Monthly dues, golf cart fees, and any other applicable fees are subject to change, as are these Member Guidelines.
- Monthly dues shall be payable, in advance, on or before the fifteenth day of the current month.
- Membership will be suspended after two consecutive months of non-payment and the amount due must be paid in full before the member may utilize the facilities again.
- If El Conquistador commences any legal action(s) to collect amounts due and owing to it, the member agrees to pay any and all costs and expenses of such legal action including, but not limited to reasonable attorney's fees.
- Members shall be jointly and individually responsible for all charges incurred on their accounts.

- Members assume all risks/hazards associated with participation in or connection with, the programs and facilities utilized at the El Conquistador Golf - Oro Valley Community Center. I hereby agree to hold harmless the Town of Oro Valley - El Conquistador Golf, its employees and instructors, from loss or injury which may occur therein.

RESIGNATION OF MEMBERSHIP

- A member may terminate his/her membership upon fulfilling all of the following requirements:
- Golf memberships are an auto-renewing 12-month commitment. If resignation of membership is necessary before the 12 months has concluded, member will be financially responsible for 50% of the remaining balance of agreement.
- The annual golf membership agreement will automatically renew after each 12 months and member will be financially responsible for payment of dues. A minimum 30-day written resignation notice must be provided in advance of the renewal date if a member wishes to discontinue their membership.

MEDICAL LEAVE

- A member may take a medical leave of absence from their membership under the following guidelines:
- In the case of a serious injury, surgery, illness, etc., with the presentation of a formal doctor's note and approval by the General Manager. Each circumstance will be examined and handled on a case-by-case basis and approved by the General Manager.
- Medical leaves may be taken for a maximum of three consecutive months.
- Member must complete the required medical leave form in compliance with the medical leave of absence policy and procedure.
- During the period of a medical leave, monthly dues and monthly cart/trail fees will not be charged to the member.
- Member will be unable to utilize the amenities and facilities with member preferred pricing. If member would like to use the fitness facilities as part of their rehabilitation, the applicable monthly dues or daily drop-in fees will be assessed.
- The membership will automatically reinstate at the conclusion of the three-month period.

CODE OF CONDUCT

- Member privileges may be suspended or terminated by El Conquistador or such other disciplinary action may be taken which is deemed appropriate under any of the following conditions:
- Submits false information on the Membership Enrollment Form, which if had been truthfully disclosed, would have rendered the applicant ineligible for membership.
- Permits the unauthorized use of a member's membership or account.
- Exhibits unsatisfactory behavior, deportment or appearance or acts in any other manner (including, but not limited to, sexual harassment) determined not to be in the best interest of El Conquistador or its members.

- Fails to pay dues, fees, charges, or any other amount owed to El Conquistador in a proper and timely manner.
- Treats the personnel or employees at El Conquistador in an unreasonable or abusive manner (including, but not limited to, sexual harassment, gender, age, race, sexual orientation, medical conditions, physical or mental disability, religion, or any other basis protected by federal, state, or local law).
- Engages in conduct that is improper or likely to endanger the welfare, safety, harmony, or reputation of El Conquistador, its members, or employees.
- El Conquistador may, at any time, restrict, suspend, or terminate, for causes described above in this Section, the privilege of any member, designee, immediate family member or guest to use any or all of the facilities.
- Any member of El Conquistador whose membership privileges have been terminated for any reason shall only be eligible for membership or admitted use of the facilities upon approval by the Town of Oro Valley in its sole discretion.

GOLF INFORMATION

GENERAL RULES

- All play is governed by the U.S.G.A.
- All golf players and driving range users must register in the Golf Shop prior to play.
- There is a 24-hour cancellation policy for tee times. If the member cancels with less than 24-hours' notice, they will still be charged a cart fee for the tee time.
- No more than four players in a group shall be permitted on the course except with our special authorization. Faster groups should be allowed to play through.
- All golf shall commence from the first tee unless otherwise arranged by the Head Golf Professional.
- Starting times shall be obtained in the Golf Shop.
- Hours of play shall be established by El Conquistador.
- The course may be closed because of unfavorable conditions at any time by the Course Superintendent, the Head Golf Professional, or the General Manager.
- Children under 16 years of age who play golf and are knowledgeable of golf rules and etiquette may play the course with an adult. When over the age of 16, a valid driver's license must be presented in order to operate a golf cart.
- Pets or animals are not allowed at El Conquistador or on the course; service animals are permitted.
- Walkers, joggers, and bicyclists are not allowed on the course at any time.

ETIQUETTE & CARE OF THE COURSE

- Please be considerate by observing these tips:
- Do not stand in a fellow player's line, either in front or behind.
- Do not hit until players ahead are safely out of range.

- After completing a hole, move promptly from the green to the next tee. Record scores only after reaching the next tee.
- Rake sand traps carefully. Lay rakes back in the center of the bunker.
- Play Ready Golf.
- Replace divots, or if they cannot be replaced, please fill the hole with sand.
- Repair ball marks on the green (yours and one more).
- Handle the flagstick carefully so as not to damage the hole.
- Do not drop lighted cigarettes or cigars on the course. Please dispose of them in the proper receptacles.
- Do not use profanities or other foul language.

GOLF CARTS

- All cart passengers must abide by all El Conquistador rules in effect, and as adopted from time to time, governing use of carts on the course.
- Annual cart/trail programs are a 12-month commitment. If cancellation of your annual cart/trail program is necessary before the 12 months has concluded, member will be financially responsible for 50% of the remaining balance of the program.
- No more than two bags and/or passengers are permitted per cart.
- A maximum of two (2) carts per foursome, two (2) carts per threesome or one (1) cart per double will be allowed to traverse the fairways at any one time. The only exception to this rule is a single who catches a single, double, or threesome and decides to join up for the remainder of the round.
- No carts, including handicapped carts or private carts, may be driven into the desert or recreation areas. Extreme caution must be exercised at all times in the operation of golf carts.
- All golf carts must abide by the 90-degree rule when in effect.
- All golf carts must stay a minimum of thirty (30) yards from all greens and greenside bunkers.
- When driving or parking on the cart path, all carts must remain on the cart path and not straddle the path and grass.
- All golfers must abide by posted signs on holes that supplement this policy, i.e. cart path only on par 3's, no carts on Fairway 10 and 18, etc.
- Children under the age of 16 must be accompanied by an adult and are not allowed to drive the cart at any time. All drivers must have a valid driver's license.
- All carts must be returned to the cart barn upon conclusion of play.
- No carts are allowed off the property.

MEMBER OWNED GOLF CARTS

- The golf cart must be a 4-wheel electric with grass tread tires. The golf cart must be street legal and conform to all state and local DMV codes governing the use of a golf cart on public streets. All golf carts must access El Conquistador via the cart paths or public streets. No golf cart trailers are permitted in the parking lot.
- The golf cart must have the appropriate annual registration to access the golf course.

- An annual trail fee entitles the owner usage of their cart in accordance with their membership type, i.e. a single member would have to pay a guest fee for any rider; a family golf member, a guest fee for any non-family member (family membership consists of a spouse or domestic partner and children up to and including the age of 23 living in the same household. For purposes of membership agreement, Domestic Partner shall mean relationship partner sharing the same domicile). The trail fee usage applies to the Canada, Conquistador and Pusch Ridge courses.
- Golf cart owners must check-in at the Golf Shop. The shop must be notified by the golf cart owner of all guests or members accompanying them. Such guests or members will be subject to the prevailing guest fees charged by El Conquistador.
- Annual trail fee covers use of the member's own private cart. If the member or anyone in the member's family rides in a club cart, a cart fee will apply.
- Children under the age of 16 must be accompanied by an adult and are not allowed to drive the cart at any time. All drivers must have a current, valid driver's license.
- Failure to comply with any of El Conquistador's rules (including, but not limited to, those stated herein relating specifically to golf) will result in the forfeiture of play, and continued violation will result in the suspension of private cart privileges.

SLOW PLAY

- Play should not exceed two hours and seven minutes for nine holes and four hours and fifteen minutes for eighteen holes.
- It is each player's responsibility to assure that his/her group keeps pace with the group in front.
- A player should anticipate his/her selection and carry with him/her an appropriate selection of clubs to make the shot.
- Players should play when ready if it does not interfere with a fellow player.
- Each player has the personal responsibility to keep pace.

DRESS CODE

- Proper golf attire is required for all players and is defined as the following:
- Men: Shirts must have a collar (soft, hard or mock), and sleeves. Slacks or Bermuda shorts or mid-thigh length and cargo shorts are considered appropriate. Tank tops, tee shirts, mesh shirts, sweatpants, warm-up suits, blue jeans, denim of any color, swim wear, short shorts, cutoffs, gym shorts, tennis outfits or other athletics gear is not permitted.
- Women: Dresses, skirts, slacks, mid-length shorts and blouses are considered appropriate. Halter tops, tee shirts, cutoffs, sweatpants, warm-up suits, blue jeans, denim of any color, swim wear, tennis dresses, short shorts, or other athletic shorts are not permitted.
- Golf Shoes: Appropriate golf shoes are required for all golfers. Shoes with metal spikes or football, soccer or other large, knobby spike shoes are prohibited on facility grounds. Shoes with "soft spikes" or spike-less shoes may be worn.

REPORTS OR COMPLAINTS

- Complaints against other players should be addressed to the Head Golf Professional or General Manager. Problems requiring immediate attention should be reported to the Golf Shop. Complaints against the staff must be reported to the General Manager. Do not chastise or admonish any employee directly.

COMPETITION IN CLUB EVENTS

- A player must have an established handicap to compete in El Conquistador golf events.
- According to the U.S.G.A. Rules of Golf, amateurs may not accept cash prizes. Prizes will be awarded in Golf Shop merchandise or credit thereto, (U.S.G.A. Rules, page 101).
- The Golf Shop recommends joining the Men's Golf Association (M.G.A) or the Women's Golf Club (W.G.C).
- Violations of the rules will result in a one-month suspension from El Conquistador golf events.

HANDICAPS

- Handicaps are the responsibility of the Men's and Women's Handicap Committees (or similar entity designated by El Conquistador from time to time).
- An annual charge is made to the member's account for the handicap computer service.
- Scores must be posted for each complete round and the card with two signatures deposited in the handicap drawer. Accurate, legible, and complete cards, including last names, are necessary for maintaining handicap records. No prizes will be awarded in events where a card is incomplete or inaccurate. Players failing to turn in a card will be given a "P" for penalty and the lowest score of their twenty will be posted in substitute.
- All scores posted must be computed under the "Equitable Stroke Control System" recommended by the U.S.G.A. and A.G.A. This is a procedure for limiting over par scores.

GUESTS

- Guest fees will be established by El Conquistador.
- Member golf guest rate only applicable when the member accompanies their guest.
- Members may not bring guests during regularly scheduled member golf events, unless authorized in advance or on Guest Days.
- Guests must observe the same rules of El Conquistador as their hosts.
- Guests must be registered in the Golf Shop.

OVERLOOK RESTAURANT

- Attire: All is welcome depending on the occasion. Please wear appropriate attire for a family environment. No bathing suits or inappropriate slogans on clothing.
- No animals allowed in the Overlook Restaurant; service animals are permitted.
- Hours of operation vary seasonally. You may check the website for current availability.

- If a member leaves the restaurant without signing their check, their bill will automatically be applied to their member account along with an added 20% gratuity.

TENNIS

- Court reservations may be scheduled up to three (3) days in advance.
- Guests may not reserve courts for a member.
- No more than one (1) one-hour reservation may be held at any one time by an individual member, or two per family. Once the member is off the court, the member may sign up for the next available hour.
- Court reservations will be held for ten minutes after the reserved time.
- Cancellations not received at least one hour in advance will be subject to a no-show fee.
- Proper tennis attire is required at all times. Shirts must be worn at all times; no aerobic attire. Dark soled shoes or shoes which mark the courts are not allowed.
- Proper tennis etiquette must be observed at all times.
- Tennis professionals are authorized to enforce and/or implement these rules as necessary.
- Members must sign in and register all guests prior to playing.
- Tennis courts may not be used for any purpose other than tennis.
- Keep all chairs off the court playing surface. Players must remove all articles from court when through playing, i.e. cups, towels, balls.
- Practice balls are not provided. Ball machine is available for rent (see Tennis Staff or Front Desk Staff).
- No animals allowed in tennis court area; service animals are permitted.

LAP POOL

- No alcohol at any time is permitted by the lap pool.
- All swimmers must wear proper swimming attire. Cut-offs are not allowed.
- Running, ball playing, noisy, or hazardous activities are not permitted. Pushing, dunking, and dangerous games are prohibited.
- Children who are not toilet-trained must wear "swim diapers" and suits with tight-fitting legs and waist.
- No glass containers or sharp objects are allowed in or around the pool area.
- Lessons, classes, other special events, and lap-swimming will have priority over free swimming.
- No diving allowed.
- Children 0-14 must have direct adult supervision (18 years or older) unless they have their junior certification card (for children ages 12-14) or a lifeguard is on duty.

FITNESS CENTER

- To utilize the fitness center, members must enter the proper entrance and scan their key fob upon entering.
- Weightlifters are responsible for putting away their own weights.
- Circuit trainers have priority on the machines.

- No excessive grunting or yelling.
- Proper attire must be worn. Shirt and shoes are required at all times.
- Do not drop weights on the floor.
- As a courtesy, please wipe off the equipment when finished.
- Only facility Personal Trainers may conduct training sessions or fitness consultations.

GENERAL RULES

- Use of El Conquistador by members and guests will be at their own risk.
- Smoking of any kind, which includes vaping, is not permitted within 25 feet of any indoor facility.
- Shirt and shoes are required in all areas of the facility, except locker rooms and pool areas.
- Profanity, foul language, and shouting are not permitted.
- Members are responsible for their guests. Guest fees must be paid prior to guest use of the facility.
- Members and guests are not permitted in associate only authorized areas (i.e. the kitchen area, behind the bar, storage closets, etc.)
- No outside food or beverage may be brought into El Conquistador, unless previously authorized.
- El Conquistador shall not be responsible for the loss of property sustained by members or their guests while on property.
- No notices, subscriptions, papers, or petitions shall be posted or circulated on property except with the prior approval of the General Manager.
- El Conquistador reserves the right to suspend or terminate memberships for failure to abide by these Membership Guidelines and/or rules in effect relating to sue of El Conquistador Facilities, as amended from time to time and/or for failure to keep dues and fees current.
- El Conquistador reserves the right to change, amend, modify, or otherwise alter any of the rules or policies set forth in these Member Guidelines at any time, in its sole discretion.
- El Conquistador reserves the right to add, change, or eliminate amenities and facilities on property from time to time in its sole and absolute discretion.
- No animals allowed on property. Service animals are permitted.
- No firearms or weapons are permitted on property.